

Chipola College

Chipola College Employee Survey

1 - Select the response that best describes your employee classification.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Administration	(5)	14	16.28%		2.84
Full-Time Faculty	(4)	24	27.91%		
Adjunct Faculty	(3)	11	12.79%		
Other Professional	(2)	8	9.3%		
Career Service	(1)	29	33.72%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	2.84	1.54			

2 - If you selected "Adjunct Faculty" as your employee classification in the previous question, did you teach at Chipola College within the past year? Skip this question if you did not select "Adjunct Faculty."

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Yes	(2)	12	80%		1.80
No	(1)	3	20%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
15/86 (17.44%)	1.80	0.41			

3 - Select the response indicating the number of years you have been employed with Chipola College.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
0-5	(1)	32	37.21%		2.10
6-10	(2)	13	15.12%		
11+	(3)	41	47.67%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	2.10	0.92			

4 - Select the response that best describes your opinion of student resources and educational support services at Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Disabled Student Services

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	27	31.4%		4.30
Good	(4)	26	30.23%		
Neutral	(3)	5	5.81%		
Poor	(2)	2	2.33%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	26	30.23%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.30	0.77			

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4 - Select the response that best describes your opinion of student resources and educational support services at Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Testing Center

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	40	46.51%		4.54
Good	(4)	25	29.07%		
Neutral	(3)	3	3.49%		
Poor	(2)	0	0%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	18	20.93%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.54	0.58			

4 - Select the response that best describes your opinion of student resources and educational support services at Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Enrollment Services/Registrar's Office

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	34	39.53%		4.31
Good	(4)	35	40.7%		
Neutral	(3)	6	6.98%		
Poor	(2)	2	2.33%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	9	10.47%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.31	0.73			

4 - Select the response that best describes your opinion of student resources and educational support services at Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Business Office (assistance to students paying fees)

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	43	50%		4.54
Good	(4)	26	30.23%		
Neutral	(3)	2	2.33%		
Poor	(2)	1	1.16%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	14	16.28%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.54	0.63			

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4 - Select the response that best describes your opinion of student resources and educational support services at Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Residence hall

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	5	5.81%		3.67
Good	(4)	13	15.12%		
Neutral	(3)	9	10.47%		
Poor	(2)	3	3.49%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	56	65.12%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	3.67	0.88			

4 - Select the response that best describes your opinion of student resources and educational support services at Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Financial Aid Office

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	33	38.37%		4.29
Good	(4)	30	34.88%		
Neutral	(3)	7	8.14%		
Poor	(2)	1	1.16%		
Very Poor	(1)	1	1.16%		
Unsure/Don't Know	(0)	14	16.28%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.29	0.81			

4 - Select the response that best describes your opinion of student resources and educational support services at Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Chipola Foundation Office

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	38	44.19%		4.43
Good	(4)	26	30.23%		
Neutral	(3)	4	4.65%		
Poor	(2)	2	2.33%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	16	18.6%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.43	0.73			

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4 - Select the response that best describes your opinion of student resources and educational support services at Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Student recruitment

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	12	13.95%		 3.73
Good	(4)	32	37.21%		
Neutral	(3)	15	17.44%		
Poor	(2)	6	6.98%		
Very Poor	(1)	1	1.16%		
Unsure/Don't Know	(0)	20	23.26%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	3.73	0.92			

4 - Select the response that best describes your opinion of student resources and educational support services at Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

College orientation program

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	16	18.6%		 3.78
Good	(4)	20	23.26%		
Neutral	(3)	9	10.47%		
Poor	(2)	8	9.3%		
Very Poor	(1)	1	1.16%		
Unsure/Don't Know	(0)	32	37.21%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	3.78	1.09			

4 - Select the response that best describes your opinion of student resources and educational support services at Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Advising (by faculty advisors)

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	16	18.6%		 4.00
Good	(4)	36	41.86%		
Neutral	(3)	12	13.95%		
Poor	(2)	2	2.33%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	20	23.26%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.00	0.74			

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4 - Select the response that best describes your opinion of student resources and educational support services at Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Advising (by college advisors)

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	23	26.74%		<div style="text-align: center;">4.04</div>
Good	(4)	37	43.02%		
Neutral	(3)	9	10.47%		
Poor	(2)	1	1.16%		
Very Poor	(1)	3	3.49%		
Unsure/Don't Know	(0)	13	15.12%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.04	0.93			

4 - Select the response that best describes your opinion of student resources and educational support services at Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Cafeteria

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	28	32.56%		<div style="text-align: center;">4.17</div>
Good	(4)	36	41.86%		
Neutral	(3)	9	10.47%		
Poor	(2)	3	3.49%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	10	11.63%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.17	0.79			

4 - Select the response that best describes your opinion of student resources and educational support services at Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

College bookstore

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	14	16.28%		<div style="text-align: center;">3.56</div>
Good	(4)	28	32.56%		
Neutral	(3)	18	20.93%		
Poor	(2)	11	12.79%		
Very Poor	(1)	2	2.33%		
Unsure/Don't Know	(0)	13	15.12%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	3.56	1.05			

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4 - Select the response that best describes your opinion of student resources and educational support services at Chipola College. Select “unsure or don’t know” if you do not have enough knowledge to rate the questionnaire item.

Student organizations and clubs

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	23	26.74%		4.24
Good	(4)	32	37.21%		
Neutral	(3)	6	6.98%		
Poor	(2)	1	1.16%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	24	27.91%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.24	0.69			

4 - Select the response that best describes your opinion of student resources and educational support services at Chipola College. Select “unsure or don’t know” if you do not have enough knowledge to rate the questionnaire item.

Library resources (print and non-print)

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	25	29.07%		4.33
Good	(4)	31	36.05%		
Neutral	(3)	5	5.81%		
Poor	(2)	0	0%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	25	29.07%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.33	0.63			

4 - Select the response that best describes your opinion of student resources and educational support services at Chipola College. Select “unsure or don’t know” if you do not have enough knowledge to rate the questionnaire item.

Library services for students

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	27	31.4%		4.33
Good	(4)	31	36.05%		
Neutral	(3)	4	4.65%		
Poor	(2)	1	1.16%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	23	26.74%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.33	0.67			

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4 - Select the response that best describes your opinion of student resources and educational support services at Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Library services for faculty

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	25	29.07%		4.29
Good	(4)	32	37.21%		
Neutral	(3)	5	5.81%		
Poor	(2)	1	1.16%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	23	26.74%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.29	0.68			

4 - Select the response that best describes your opinion of student resources and educational support services at Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Library technology

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	23	26.74%		4.24
Good	(4)	34	39.53%		
Neutral	(3)	3	3.49%		
Poor	(2)	1	1.16%		
Very Poor	(1)	1	1.16%		
Unsure/Don't Know	(0)	24	27.91%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.24	0.76			

4 - Select the response that best describes your opinion of student resources and educational support services at Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Academic Center for Excellence (ACE) instruction/services for students

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	44	51.16%		4.56
Good	(4)	22	25.58%		
Neutral	(3)	3	3.49%		
Poor	(2)	1	1.16%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	16	18.6%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.56	0.65			

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4 - Select the response that best describes your opinion of student resources and educational support services at Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

ACE lab technology

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	31	36.05%		4.33
Good	(4)	25	29.07%		
Neutral	(3)	6	6.98%		
Poor	(2)	2	2.33%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	22	25.58%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.33	0.78			

4 - Select the response that best describes your opinion of student resources and educational support services at Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Open computer labs (general use)

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	20	23.26%		4.20
Good	(4)	33	38.37%		
Neutral	(3)	6	6.98%		
Poor	(2)	1	1.16%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	26	30.23%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.20	0.68			

4 - Select the response that best describes your opinion of student resources and educational support services at Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Academic support for online students

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	14	16.28%		4.00
Good	(4)	25	29.07%		
Neutral	(3)	7	8.14%		
Poor	(2)	2	2.33%		
Very Poor	(1)	1	1.16%		
Unsure/Don't Know	(0)	37	43.02%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.00	0.89			

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4 - Select the response that best describes your opinion of student resources and educational support services at Chipola College. Select “unsure or don’t know” if you do not have enough knowledge to rate the questionnaire item.

Technical support for online students

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	20	23.26%		<div style="text-align: center;">4.11</div>
Good	(4)	23	26.74%		
Neutral	(3)	6	6.98%		
Poor	(2)	4	4.65%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	33	38.37%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.11	0.89			

5 - Select the response that best describes your opinion of the following administrative functions or offices. Select “unsure or don’t know” if you do not have enough knowledge to rate the questionnaire item.

Switchboard

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	21	24.42%		<div style="text-align: center;">3.76</div>
Good	(4)	21	24.42%		
Neutral	(3)	11	12.79%		
Poor	(2)	5	5.81%		
Very Poor	(1)	5	5.81%		
Unsure/Don't Know	(0)	23	26.74%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	3.76	1.23			

5 - Select the response that best describes your opinion of the following administrative functions or offices. Select “unsure or don’t know” if you do not have enough knowledge to rate the questionnaire item.






Mail services

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	44	51.16%		<div style="text-align: center;">4.49</div>
Good	(4)	32	37.21%		
Neutral	(3)	3	3.49%		
Poor	(2)	1	1.16%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	6	6.98%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.49	0.64			

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5 - Select the response that best describes your opinion of the following administrative functions or offices. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Information Systems Office

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	45	52.33%		4.51 
Good	(4)	31	36.05%		
Neutral	(3)	4	4.65%		
Poor	(2)	0	0%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	6	6.98%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.51	0.60			

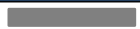





5 - Select the response that best describes your opinion of the following administrative functions or offices. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Human Resources Office

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	51	59.3%		4.44 
Good	(4)	23	26.74%		
Neutral	(3)	8	9.3%		
Poor	(2)	0	0%		
Very Poor	(1)	2	2.33%		
Unsure/Don't Know	(0)	2	2.33%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.44	0.86			

5 - Select the response that best describes your opinion of the following administrative functions or offices. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.






Facilities and Capital Projects Office (physical plant)

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	36	41.86%		4.35 
Good	(4)	34	39.53%		
Neutral	(3)	5	5.81%		
Poor	(2)	2	2.33%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	9	10.47%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.35	0.72			

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5 - Select the response that best describes your opinion of the following administrative functions or offices. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Assessment, Compliance, and Grants Office

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	37	43.02%		<div style="border: 1px solid black; padding: 10px; text-align: center;"> <p>4.41</p>  </div>
Good	(4)	22	25.58%		
Neutral	(3)	9	10.47%		
Poor	(2)	0	0%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	18	20.93%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.41	0.72			

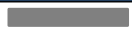





5 - Select the response that best describes your opinion of the following administrative functions or offices. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Publications/Public Relations Office

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	42	48.84%		<div style="border: 1px solid black; padding: 10px; text-align: center;"> <p>4.38</p>  </div>
Good	(4)	28	32.56%		
Neutral	(3)	8	9.3%		
Poor	(2)	2	2.33%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	6	6.98%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.38	0.77			

5 - Select the response that best describes your opinion of the following administrative functions or offices. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Video and Television Production (CCTV)

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	34	39.53%		<div style="border: 1px solid black; padding: 10px; text-align: center;"> <p>4.36</p>  </div>
Good	(4)	27	31.4%		
Neutral	(3)	7	8.14%		
Poor	(2)	1	1.16%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	17	19.77%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.36	0.73			

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5 - Select the response that best describes your opinion of the following administrative functions or offices. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Performing Arts Center

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	46	53.49%		4.50
Good	(4)	22	25.58%		
Neutral	(3)	8	9.3%		
Poor	(2)	0	0%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	10	11.63%		

Return Rate	Mean	STD
86/86 (100%)	4.50	0.68

5 - Select the response that best describes your opinion of the following administrative functions or offices. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Athletics Office

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	22	25.58%		4.09
Good	(4)	30	34.88%		
Neutral	(3)	14	16.28%		
Poor	(2)	1	1.16%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	19	22.09%		

Return Rate	Mean	STD
86/86 (100%)	4.09	0.77

5 - Select the response that best describes your opinion of the following administrative functions or offices. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

eLearning Office







Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	30	34.88%		4.24
Good	(4)	16	18.6%		
Neutral	(3)	10	11.63%		
Poor	(2)	0	0%		
Very Poor	(1)	2	2.33%		
Unsure/Don't Know	(0)	28	32.56%		

Return Rate	Mean	STD
86/86 (100%)	4.24	0.98

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5 - Select the response that best describes your opinion of the following administrative functions or offices. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.







Vice President of Student Affairs Office

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	43	50%		4.37
Good	(4)	29	33.72%		
Neutral	(3)	8	9.3%		
Poor	(2)	1	1.16%		
Very Poor	(1)	1	1.16%		
Unsure/Don't Know	(0)	4	4.65%		
				0 25 50 75 100	Course

Return Rate	Mean	STD
86/86 (100%)	4.37	0.81

5 - Select the response that best describes your opinion of the following administrative functions or offices. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.







Vice President of Administrative and Business Affairs Office

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	43	50%		4.48
Good	(4)	32	37.21%		
Neutral	(3)	3	3.49%		
Poor	(2)	1	1.16%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	7	8.14%		
				0 25 50 75 100	Course

Return Rate	Mean	STD
86/86 (100%)	4.48	0.64

5 - Select the response that best describes your opinion of the following administrative functions or offices. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Senior Vice President of Instruction Office

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	44	51.16%		4.42
Good	(4)	23	26.74%		
Neutral	(3)	7	8.14%		
Poor	(2)	1	1.16%		
Very Poor	(1)	1	1.16%		
Unsure/Don't Know	(0)	10	11.63%		
				0 25 50 75 100	Course

Return Rate	Mean	STD
86/86 (100%)	4.42	0.82

Chipola College
Chipola College Employee Survey

5 - Select the response that best describes your opinion of the following administrative functions or offices. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

President's Office

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	47	54.65%		4.55
Good	(4)	24	27.91%		
Neutral	(3)	5	5.81%		
Poor	(2)	0	0%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	10	11.63%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.55	0.62			

6 - Select the response that best describes your opinion of the physical and system infrastructures of Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Wireless internet access

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	27	31.4%		3.95
Good	(4)	35	40.7%		
Neutral	(3)	11	12.79%		
Poor	(2)	7	8.14%		
Very Poor	(1)	2	2.33%		
Unsure/Don't Know	(0)	4	4.65%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	3.95	1.02			

6 - Select the response that best describes your opinion of the physical and system infrastructures of Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Campus grounds

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	36	41.86%		4.27
Good	(4)	38	44.19%		
Neutral	(3)	9	10.47%		
Poor	(2)	2	2.33%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	1	1.16%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.27	0.75			

Chipola College
Chipola College Employee Survey

6 - Select the response that best describes your opinion of the physical and system infrastructures of Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Enterprise resource planning platform (Jenzabar)

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	16	18.6%		 3.81
Good	(4)	36	41.86%		
Neutral	(3)	16	18.6%		
Poor	(2)	7	8.14%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	11	12.79%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	3.81	0.88			

6 - Select the response that best describes your opinion of the physical and system infrastructures of Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

eLearning platform (Canvas)

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	26	30.23%		 4.06
Good	(4)	22	25.58%		
Neutral	(3)	11	12.79%		
Poor	(2)	4	4.65%		
Very Poor	(1)	1	1.16%		
Unsure/Don't Know	(0)	22	25.58%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.06	0.99			

6 - Select the response that best describes your opinion of the physical and system infrastructures of Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Classroom and laboratory buildings

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	16	18.6%		 4.03
Good	(4)	36	41.86%		
Neutral	(3)	8	9.3%		
Poor	(2)	3	3.49%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	23	26.74%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.03	0.76			

Chipola College
Chipola College Employee Survey

6 - Select the response that best describes your opinion of the physical and system infrastructures of Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Classroom furnishings

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	12	13.95%		<div style="text-align: center;"> <p>3.95</p> </div>
Good	(4)	41	47.67%		
Neutral	(3)	11	12.79%		
Poor	(2)	2	2.33%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	20	23.26%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	3.95	0.69			

6 - Select the response that best describes your opinion of the physical and system infrastructures of Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Classroom instructional technology

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	23	26.74%		<div style="text-align: center;"> <p>4.20</p> </div>
Good	(4)	33	38.37%		
Neutral	(3)	6	6.98%		
Poor	(2)	2	2.33%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	22	25.58%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.20	0.74			

6 - Select the response that best describes your opinion of the physical and system infrastructures of Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Office/workspace technology

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	30	34.88%		<div style="text-align: center;"> <p>4.32</p> </div>
Good	(4)	44	51.16%		
Neutral	(3)	3	3.49%		
Poor	(2)	1	1.16%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	8	9.3%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.32	0.61			

Chipola College
Chipola College Employee Survey

6 - Select the response that best describes your opinion of the physical and system infrastructures of Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Science laboratories

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	8	9.3%		<div style="text-align: center;"> <p>3.78</p> </div>
Good	(4)	13	15.12%		
Neutral	(3)	9	10.47%		
Poor	(2)	0	0%		
Very Poor	(1)	2	2.33%		
Unsure/Don't Know	(0)	54	62.79%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	3.78	1.04			

6 - Select the response that best describes your opinion of the physical and system infrastructures of Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Workforce training laboratories

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	21	24.42%		<div style="text-align: center;"> <p>4.41</p> </div>
Good	(4)	16	18.6%		
Neutral	(3)	4	4.65%		
Poor	(2)	0	0%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	45	52.33%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.41	0.67			

6 - Select the response that best describes your opinion of the physical and system infrastructures of Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Safety and security

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	32	37.21%		<div style="text-align: center;"> <p>4.17</p> </div>
Good	(4)	36	41.86%		
Neutral	(3)	12	13.95%		
Poor	(2)	3	3.49%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	3	3.49%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.17	0.81			

Chipola College
Chipola College Employee Survey

6 - Select the response that best describes your opinion of the physical and system infrastructures of Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Emergency messaging system

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	34	39.53%		4.25
Good	(4)	32	37.21%		
Neutral	(3)	12	13.95%		
Poor	(2)	1	1.16%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	7	8.14%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.25	0.76			

6 - Select the response that best describes your opinion of the physical and system infrastructures of Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Phone system

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	36	41.86%		4.31
Good	(4)	40	46.51%		
Neutral	(3)	6	6.98%		
Poor	(2)	2	2.33%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	2	2.33%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.31	0.71			

6 - Select the response that best describes your opinion of the physical and system infrastructures of Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Email system

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	42	48.84%		4.43
Good	(4)	40	46.51%		
Neutral	(3)	3	3.49%		
Poor	(2)	1	1.16%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	0	0%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.43	0.62			

Chipola College
Chipola College Employee Survey

6 - Select the response that best describes your opinion of the physical and system infrastructures of Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Overall condition of physical facilities

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	24	27.91%		4.13
Good	(4)	49	56.98%		
Neutral	(3)	5	5.81%		
Poor	(2)	4	4.65%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	4	4.65%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.13	0.73			

7 - Select the response that best describes your level of agreement with the following statements regarding the work and learning environments. Select "unsure or don't know" if you do not have enough knowledge to respond to the statement.

Students have access to technology appropriate for their programs of study.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	33	38.37%		4.41
Agree	(4)	34	39.53%		
Neutral	(3)	2	2.33%		
Disagree	(2)	1	1.16%		
Strongly Disagree	(1)	0	0%		
Unsure/Don't Know	(0)	16	18.6%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.41	0.63			

7 - Select the response that best describes your level of agreement with the following statements regarding the work and learning environments. Select "unsure or don't know" if you do not have enough knowledge to respond to the statement.

I am provided the appropriate technology (hardware, equipment, software) to do my job.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	36	41.86%		4.35
Agree	(4)	42	48.84%		
Neutral	(3)	3	3.49%		
Disagree	(2)	2	2.33%		
Strongly Disagree	(1)	0	0%		
Unsure/Don't Know	(0)	3	3.49%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.35	0.67			

Chipola College

Chipola College Employee Survey

7 - Select the response that best describes your level of agreement with the following statements regarding the work and learning environments. Select "unsure or don't know" if you do not have enough knowledge to respond to the statement.

I am treated fairly as an employee of Chipola College.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	42	48.84%		4.32
Agree	(4)	32	37.21%		
Neutral	(3)	8	9.3%		
Disagree	(2)	2	2.33%		
Strongly Disagree	(1)	1	1.16%		
Unsure/Don't Know	(0)	1	1.16%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.32	0.83			

7 - Select the response that best describes your level of agreement with the following statements regarding the work and learning environments. Select "unsure or don't know" if you do not have enough knowledge to respond to the statement.

The College administration promotes positive collegial relationships among employees.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	35	40.7%		4.11
Agree	(4)	31	36.05%		
Neutral	(3)	13	15.12%		
Disagree	(2)	2	2.33%		
Strongly Disagree	(1)	3	3.49%		
Unsure/Don't Know	(0)	2	2.33%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.11	0.99			

7 - Select the response that best describes your level of agreement with the following statements regarding the work and learning environments. Select "unsure or don't know" if you do not have enough knowledge to respond to the statement.

Chipola promotes the physical well-being of employees.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	38	44.19%		4.27
Agree	(4)	34	39.53%		
Neutral	(3)	8	9.3%		
Disagree	(2)	1	1.16%		
Strongly Disagree	(1)	2	2.33%		
Unsure/Don't Know	(0)	3	3.49%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.27	0.87			

Chipola College
Chipola College Employee Survey

7 - Select the response that best describes your level of agreement with the following statements regarding the work and learning environments. Select "unsure or don't know" if you do not have enough knowledge to respond to the statement.

Chipola provides a safe environment for students, employees, and guests.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	41	47.67%		4.48
Agree	(4)	42	48.84%		
Neutral	(3)	1	1.16%		
Disagree	(2)	0	0%		
Strongly Disagree	(1)	0	0%		
Unsure/Don't Know	(0)	2	2.33%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.48	0.53			

7 - Select the response that best describes your level of agreement with the following statements regarding the work and learning environments. Select "unsure or don't know" if you do not have enough knowledge to respond to the statement.

Chipola's cultural events enhance the quality of life in the service area.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	42	48.84%		4.43
Agree	(4)	30	34.88%		
Neutral	(3)	8	9.3%		
Disagree	(2)	0	0%		
Strongly Disagree	(1)	0	0%		
Unsure/Don't Know	(0)	6	6.98%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.43	0.67			

7 - Select the response that best describes your level of agreement with the following statements regarding the work and learning environments. Select "unsure or don't know" if you do not have enough knowledge to respond to the statement.

Chipola's sports events enhance the quality of life in the service area.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	39	45.35%		4.32
Agree	(4)	32	37.21%		
Neutral	(3)	9	10.47%		
Disagree	(2)	2	2.33%		
Strongly Disagree	(1)	0	0%		
Unsure/Don't Know	(0)	4	4.65%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.32	0.77			

Chipola College

Chipola College Employee Survey

7 - Select the response that best describes your level of agreement with the following statements regarding the work and learning environments. Select "unsure or don't know" if you do not have enough knowledge to respond to the statement.

Chipola College is important to the economic well-being of its service area.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	49	56.98%		4.57
Agree	(4)	31	36.05%		
Neutral	(3)	2	2.33%		
Disagree	(2)	0	0%		
Strongly Disagree	(1)	0	0%		
Unsure/Don't Know	(0)	4	4.65%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.57	0.55			

7 - Select the response that best describes your level of agreement with the following statements regarding the work and learning environments. Select "unsure or don't know" if you do not have enough knowledge to respond to the statement.

Chipola College encourages my professional growth.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	32	37.21%		4.07
Agree	(4)	35	40.7%		
Neutral	(3)	9	10.47%		
Disagree	(2)	4	4.65%		
Strongly Disagree	(1)	3	3.49%		
Unsure/Don't Know	(0)	3	3.49%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.07	1.01			

7 - Select the response that best describes your level of agreement with the following statements regarding the work and learning environments. Select "unsure or don't know" if you do not have enough knowledge to respond to the statement.

Employee morale is positive at Chipola.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	23	26.74%		3.78
Agree	(4)	32	37.21%		
Neutral	(3)	17	19.77%		
Disagree	(2)	6	6.98%		
Strongly Disagree	(1)	4	4.65%		
Unsure/Don't Know	(0)	4	4.65%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	3.78	1.09			

Chipola College
Chipola College Employee Survey

7 - Select the response that best describes your level of agreement with the following statements regarding the work and learning environments. Select "unsure or don't know" if you do not have enough knowledge to respond to the statement.

Good work by employees is recognized at Chipola.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	28	32.56%		 3.98
Agree	(4)	36	41.86%		
Neutral	(3)	13	15.12%		
Disagree	(2)	4	4.65%		
Strongly Disagree	(1)	3	3.49%		
Unsure/Don't Know	(0)	2	2.33%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	3.98	1.01			

7 - Select the response that best describes your level of agreement with the following statements regarding the work and learning environments. Select "unsure or don't know" if you do not have enough knowledge to respond to the statement.

Chipola College is a good place to work.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	51	59.3%		 4.50
Agree	(4)	29	33.72%		
Neutral	(3)	1	1.16%		
Disagree	(2)	1	1.16%		
Strongly Disagree	(1)	2	2.33%		
Unsure/Don't Know	(0)	2	2.33%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.50	0.80			

8 - Select the response that best describes your opinion of overall aspects of Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Quality of teaching at Chipola

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	42	48.84%		 4.53
Good	(4)	28	32.56%		
Neutral	(3)	3	3.49%		
Poor	(2)	0	0%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	13	15.12%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.53	0.58			

Chipola College
Chipola College Employee Survey

8 - Select the response that best describes your opinion of overall aspects of Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Quality of on-campus courses

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	42	48.84%		4.54
Good	(4)	25	29.07%		
Neutral	(3)	4	4.65%		
Poor	(2)	0	0%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	15	17.44%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.54	0.61			

8 - Select the response that best describes your opinion of overall aspects of Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Quality of online courses

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	22	25.58%		4.15
Good	(4)	24	27.91%		
Neutral	(3)	5	5.81%		
Poor	(2)	3	3.49%		
Very Poor	(1)	1	1.16%		
Unsure/Don't Know	(0)	31	36.05%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.15	0.93			

8 - Select the response that best describes your opinion of overall aspects of Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Quality of services to Chipola's students

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	31	36.05%		4.29
Good	(4)	35	40.7%		
Neutral	(3)	9	10.47%		
Poor	(2)	0	0%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	11	12.79%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.29	0.67			

Chipola College
Chipola College Employee Survey

8 - Select the response that best describes your opinion of overall aspects of Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Quality of leadership in Chipola's administrative units

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	35	40.7%		4.24
Good	(4)	32	37.21%		
Neutral	(3)	9	10.47%		
Poor	(2)	2	2.33%		
Very Poor	(1)	1	1.16%		
Unsure/Don't Know	(0)	7	8.14%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.24	0.85			

8 - Select the response that best describes your opinion of overall aspects of Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Total college experience for Chipola's students

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	31	36.05%		4.32
Good	(4)	38	44.19%		
Neutral	(3)	7	8.14%		
Poor	(2)	0	0%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	10	11.63%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.32	0.64			

8 - Select the response that best describes your opinion of overall aspects of Chipola College. Select "unsure or don't know" if you do not have enough knowledge to rate the questionnaire item.

Image of Chipola in its service area

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Good	(5)	39	45.35%		4.40
Good	(4)	35	40.7%		
Neutral	(3)	5	5.81%		
Poor	(2)	1	1.16%		
Very Poor	(1)	0	0%		
Unsure/Don't Know	(0)	6	6.98%		
				0 25 50 75 100	Course
Return Rate	Mean	STD			
86/86 (100%)	4.40	0.67			