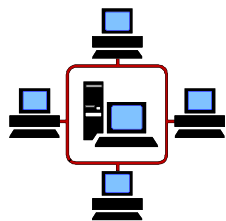


This college semester hour certificate program focuses on computer systems and network support.

ACADEMIC PLAN: Certificate Program



IT Support Specialist

Code
5245

Program Length
28 Credits

Entrance Requirements

Students holding valid current IT industry certifications should contact a departmental advisor about credit that may be awarded for selected courses based on such certifications. The courses in certificate program may be used as part of the A.S. degree program in Computer Information Technology.

For more information, please visit the [Occupational Outlook Handbook](#) website.

2014-2015

For more information
Contact:

Student Affairs
Chipola College
(850) 718-2266



FRESHMAN YEAR

1st Semester			Sem. Hrs.	2nd Semester			Sem. Hrs.
CTS 1110	Microcomputer Operating Systems	3		CTS 1120 ¹	Introduction to Network Security	3	
CTS 1131	Intro to Microcomputer Maintenance And Repair	3		CTS 1390 ¹	Introduction to LAN and Server Management	3	
CTS 1155	IT User Support	3		CTS 1650 ¹	Introduction to Networking and Communications	3	
SLS 1101	Orientation	1		CTS 2156 ²	Desktop Support	3	
TOTAL			10	TOTAL			12

SOPHOMORE YEAR

1st Semester		Sem. Hrs.
CTS 1163 ¹	Microsoft Desktop Systems Config.	3
CGS 1100 ³	Microcomputer Applications	3
TOTAL		6

While academic advisors, faculty and staff provide significant academic planning and related assistance to students, completion of all degree requirements, and the process of monitoring progress to that end, is ultimately the responsibility of the student.

- ¹ Requires acceptable college-ready placement score in reading or successful completion of appropriate developmental reading course(s).
- ² Prerequisite: Completion of CTS 1155 or consent of the department.
- ³ Prerequisite: Completion of CGS 1060 or CIS 1000