

Academic Pathway to:
IT Support Specialist

Certificate
Code: 5245
Length: 18 Hours

For more information contact: **Dr. Arlene Davis**
davisa@chipola.edu
850-718-2380

Students holding valid current IT industry certifications should contact a departmental advisor about credit that may be awarded for selected courses based on such certifications. The courses below may be used as part of the A.S. degree in Network Systems Technology. Students must maintain a 2.0 cumulative grade point average or higher in all certificate courses.

| 1st Semester | | Cr. Hrs. | 2nd Semester | | Cr. Hrs. |
|--------------------------------|---------------------------------------|-----------------|--------------------------------|----------------------------|-----------------|
| CTS 1110 | Microcomputer Operating Systems | 3 | CGS 1100 ¹ | Microcomputer Applications | 3 |
| CTS 1131 | Intro to Microcomputer Main. & Repair | 3 | CTS 1155 | IT User Support | 3 |
| CTS 1163 | Microsoft Desktop Systems Config. | 3 | | | |
| CTS 2156 | Desktop Support | 3 | | | |
| TOTAL | | 12 | | | 6 |

¹ Prerequisite: CGS 1060 or CIS 1000 or an acceptable score on the CGS 1100 screening exam.

While academic advisors, faculty, and staff provide significant academic planning and related assistance to students, completion of all degree requirements, and the process of monitoring progress to that end, is ultimately the responsibility of the student.